

For AIV Middle East, A Registered Branch of AIV Europe Ltd
General Terms & Conditions of Orders

1. DEFINITIONS

- (a) "The CONTRACT" means each transaction for the sale, by the COMPANY, and the purchase, by the CUSTOMER, of the PRODUCTS, subject to and formed under these General Terms & Conditions together with the COMPANY's quotation and any schedules, exhibits, attachments and other documents incorporated therein by reference.
- (b) "The PRODUCTS" means valves and related products and services as well as their packaging that form the subject-matter of the relevant CONTRACT.
- (c) "The COMPANY" means the Dubai Registered Branch of AIV, L.P., Gold Crest Executive Tower, Office #403, Jumeirah Lakes Tower, Dubai, UAE ("AIV") or alternatively the company named in the quotation issued to the CUSTOMER by any company within the Company's group of companies.
- (d) "The CUSTOMER" means the individual, firm, partnership, company or other party with whom the COMPANY contracts in respect of the relevant CONTRACT.
- (e) "FORCE MAJEURE" means any cause or circumstances (including but not limited to, act of God, fire, storm, flood, drought, earthquake, malicious damage, shortage of material, manufacturer's inability to provide the PRODUCT, embargo, riot, strike, lock-out, trade dispute, civil disturbance, war, compliance with any change in law or government order, rule or direction or any other event or accident) beyond the reasonable and direct control of the COMPANY.
- (f) "ORDER" means any written or oral purchase order received from the CUSTOMER by the COMPANY.

2. SCOPE

- (a) These General Terms & Conditions set out the standard terms on which the COMPANY supplies the PRODUCTS to the CUSTOMER. Accordingly, these General Terms & Conditions apply to all CONTRACTS, quotations and sales unless otherwise expressly agreed in writing.
- (b) The legality, validity and enforceability of other clauses in these General Terms & Conditions will not be affected if any of the clauses is or becomes illegal, invalid or unenforceable.

3. QUOTATIONS AND ORDERS

- (a) Unless otherwise expressly stipulated, all of the COMPANY's quotations and prices are subject to change without notice at any time before the relevant ORDER is accepted and the PRODUCTS are subject to availability.
- (b) Each ORDER shall be construed as the CUSTOMER's offer to purchase the PRODUCTS set out in such ORDER subject to these General Terms & Conditions. These General Terms & Conditions shall prevail over any conflicting or different terms in the CUSTOMER's ORDER. The CUSTOMER's standard terms of purchase will not apply. The COMPANY will not be bound by conflicting purchasing terms, conditions or reservations made by the CUSTOMER even if the COMPANY does not explicitly contradict the terms, conditions or reservations.
- (c) No ORDER in pursuance of any quotation or otherwise shall be binding on the COMPANY unless and until such ORDER is accepted by the COMPANY. The COMPANY may reject any ORDER in whole or part. A CONTRACT between the COMPANY and the CUSTOMER is finalized once the COMPANY issues an oral, electronic or written ORDER confirmation to the CUSTOMER or ships the relevant PRODUCTS to the CUSTOMER. By accepting delivery of any PRODUCTS, the CUSTOMER agrees to be bound by these General Terms & Conditions.
- (d) Subject to the specific procedures for changes to the ORDER set out in clause 7(c), none of the terms and conditions contained herein may be added to, modified, superseded or otherwise altered except by a written instrument specifically referencing the affected provision of the ORDER signed by the President or Vice President of the COMPANY.

4. PRICES

- (a) Unless otherwise expressly agreed in writing by the COMPANY, the price of the ordered PRODUCTS shall be the COMPANY's quoted price or, where no price has been quoted (or a quoted price is no longer valid), the price specified in the COMPANY's standard price list current at the date of the COMPANY's acceptance of the relevant ORDER, less any applicable discount that may be expressly agreed in writing by the COMPANY from time to time.

- (b) All prices shown are, unless otherwise expressly agreed in the invoice, in U.S. dollars and are F.O.B. (Incoterms 2010) COMPANY's designated shipping point, unless otherwise expressly agreed to by the COMPANY.
- (c) Prices exclude taxes, duties and packaging, delivery and insurance costs, which the CUSTOMER must pay unless the law specifically provides that such payment must be made by the COMPANY in which case the CUSTOMER shall reimburse COMPANY for such payment in addition to the purchase price. All prices include the COMPANY's standard packing, but not pallets or crating for export goods.

5. PAYMENTS AND LICENCES

- (a) Unless otherwise expressly agreed in writing by the COMPANY, the COMPANY shall be entitled to invoice the CUSTOMER in respect of the relevant ORDER, on or following the COMPANY's acceptance of the relevant ORDER.
- (b) Payment must be made in the currency specified in the COMPANY's invoice.
- (c) The CUSTOMER must pay the full invoice amount within 30 days from the date of the invoice unless otherwise agreed in writing. The COMPANY is entitled to charge interest on overdue payments at the greater of the following two rates: (a) 1.5% monthly or (b) 2% annually above the current monthly base rate of the COMPANY's bank. In no event shall the interest rate be higher than the maximum rate permitted by applicable law. The CUSTOMER shall reimburse the COMPANY for all costs and expenses, including legal fees, which the COMPANY incurs in collecting overdue amounts.
- (d) The CUSTOMER is not entitled to withhold, set off or deduct claims against the COMPANY from an amount that it owes the COMPANY under any CONTRACT or other agreement with the COMPANY.
- (e) The COMPANY is obligated to deliver a PRODUCT only if the CUSTOMER has made due payment of all amounts that it owes to the COMPANY at the date of delivery under the relevant CONTRACT or other agreement with the COMPANY. The COMPANY is entitled to suspend delivery of a PRODUCT if the CUSTOMER is in default without this affecting the COMPANY's other rights under the relevant CONTRACT or as otherwise agreed expressly in writing with the CUSTOMER. The COMPANY is not obligated to resume deliveries until the CUSTOMER has paid all overdue amounts, including all expenses and accrued interest.

- (f) It is the CUSTOMER's exclusive responsibility to obtain all licences, exchange control documents and other consents needed for the import and use of the PRODUCTS as well as for payment of the PRODUCTS. The CUSTOMER will not be discharged from its obligations under these General Terms & Conditions because it fails to obtain a licence or other consents.

6. DELIVERY AND FORCE MAJEURE

- (a) While the COMPANY will endeavour to deliver the PRODUCTS by any date or within any period agreed upon, such dates and periods are estimates only given in good faith and the COMPANY will not be liable for any failure to deliver by such date or within such a period. Time for delivery shall not be of the essence of the CONTRACT.
- (b) Should the COMPANY be delayed in or prevented from making the delivery of the PRODUCTS due to FORCE MAJEURE, the COMPANY may terminate the CONTRACT or suspend the ORDER without incurring any liability for any loss or damage arising therefrom, but without prejudice in any such case to rights accrued to the COMPANY for deliveries already made.
- (c) Unless otherwise agreed to in writing by the COMPANY, the COMPANY shall deliver the PRODUCTS by the means most convenient to the COMPANY to the address or addresses specified by the CUSTOMER at the time of placing the ORDER or (in the event that the CUSTOMER fails so to specify an address) to an address at which the CUSTOMER resides or carries on business. Deliveries are made F.O.B. (Incoterms 2010) COMPANY's designated shipping point.
- (d) The CUSTOMER is obligated to pay all costs that the COMPANY incurs because of the CUSTOMER's failure to take delivery when delivery is tendered (including, without limitation, the reasonable costs of storage and insurance).
- (e) Promptly following delivery, the CUSTOMER must thoroughly inspect the PRODUCTS delivered. The CUSTOMER shall notify the COMPANY immediately of loss, damage or shortage on arrival of the PRODUCTS within 48 hours of delivery. If the CUSTOMER does not receive the PRODUCTS on the agreed date of delivery, it is to notify the COMPANY within 48 hours of the agreed date of delivery. The COMPANY disclaims all liability, and the CUSTOMER waives its rights of recovery, in relation to PRODUCTS that are lost or damaged on arrival unless the CUSTOMER's information is sufficient to allow the

COMPANY to make a valid claim against the carrier of the PRODUCTS for their loss or damage.

7. PASSING OF RISK AND TITLE, CANCELLATION AND RETURNS

- (a) The COMPANY's liability for the PRODUCTS passes from the COMPANY to the CUSTOMER in accordance with the provision of EXW (Incoterms 2020).
- (b) The COMPANY remains the owner of the PRODUCTS until it receives full payment for all PRODUCTS and all other sums which are due from the CUSTOMER under any other agreement with the COMPANY, whether or not the PRODUCTS are delivered to the CUSTOMER. Until title to the PRODUCTS passes to the CUSTOMER: (i) the CUSTOMER shall store the PRODUCTS separately from all other products of the CUSTOMER or any third party in such a way that they remain identifiable as property belonging to the COMPANY; (ii) the CUSTOMER shall maintain the PRODUCTS in satisfactory condition and keep them insured on behalf of the COMPANY for their full price against all risks to the reasonable satisfaction of the COMPANY; (iii) the COMPANY is entitled to recover, sell or otherwise deal with and/or dispose of the PRODUCTS or any part of the PRODUCTS; and (iv) the CUSTOMER grants an irrevocable licence to the COMPANY, its agents and employees to, at any time and without the need to give notice, enter upon any property upon which the PRODUCTS are stored, or upon which the COMPANY reasonably believes them to be stored in order to inspect them or recover them.
- (c) ORDERS once placed by the CUSTOMER and accepted by the COMPANY can be cancelled or changed only with the COMPANY's written consent and upon terms which will indemnify the COMPANY against all loss and expense. No PRODUCTS may be returned for credit or adjustment without written permission from the COMPANY's officer authorized to issue such permission.
- (d) All sales are final. If the parties expressly agree in writing that the COMPANY will credit the CUSTOMER for returned PRODUCTS, the CUSTOMER must return the PRODUCTS promptly, carriage-paid, and in the COMPANY's opinion in good condition to receive the credit.
- (e) In addition to exercising its rights under statute, the COMPANY is entitled to terminate any CONTRACT by written notice to the CUSTOMER if the CUSTOMER is in material breach of any of its obligations under the CONTRACT or other agreement with the COMPANY or if the CUSTOMER: (i) becomes insolvent; (ii) fails to

meet its liabilities when they fall due; (iii) seeks a composition with its creditors; (iv) has all or part of its property subject to receivership; (v) presents or has filed against it a petition for its bankruptcy, liquidation, winding-up or administration; or (vi) ceases, or threatens to cease, to carry on business.

8. WARRANTY AND LIMITATIONS OF LIABILITY

- (a) The COMPANY shall, to the extent it is legally able to do so, pass through to the CUSTOMER, such warranties and other contractual assurances as the COMPANY itself receives from the relevant manufacturer and/or supplier of each PRODUCT ("Supplier Terms"), details of which shall be provided upon request. If the CUSTOMER has reason to believe that any PRODUCT is defective, it shall promptly notify the COMPANY in writing and the COMPANY shall, as the CUSTOMER's exclusive remedy and, subject to clause 8(f), the COMPANY's sole liability, use all reasonable endeavours to obtain an appropriate remedy for the CUSTOMER (including, without limitation, a repair or replacement of such PRODUCT) from the applicable manufacturer or supplier, in accordance with the relevant Supplier Terms.
- (b) Subject to clause 8(f), the COMPANY shall not be liable whether in contract, tort (including negligence), misrepresentation, breach of statutory duty, or otherwise for any loss, expense or liability incurred or sustained as a result of any: (i) use of any PRODUCT except for its normal intended purpose; (ii) defect arising in any PRODUCT as a result of the COMPANY following any drawing, design or specification supplied by or on behalf of the CUSTOMER; (iii) adaptation, modification, repair of any PRODUCT, or integration or combination with any other product not supplied by the COMPANY, in each case carried out by anyone other than the COMPANY or without the COMPANY's express written consent; and/or (iv) defect arising in any PRODUCT as a result of reasonable wear and tear, or misuse, wilful damage, negligence on the part of anyone other than the COMPANY or abnormal storage or working conditions.
- (c) Except as expressly set out in these General Terms & Conditions and subject only to clause 8(f), no implied conditions, warranties or other terms, including any implied terms relating to satisfactory quality or fitness for any purpose, will apply to the PRODUCTS or to anything supplied or provided by the COMPANY under any CONTRACT or these General Terms & Conditions.
- (d) Subject to clauses 8(e) and (f), the COMPANY's total liability to the CUSTOMER arising under or in

connection with each CONTRACT, whether in contract, tort (including negligence), misrepresentation, breach of statutory duty, under any indemnity or otherwise, shall be limited, in aggregate for all claims arising, to all amounts payable by the CUSTOMER under such CONTRACT.

- (e) Subject to clause 8(f), the COMPANY shall not be liable to the CUSTOMER, whether in contract, tort (including negligence), misrepresentation, breach of statutory duty or otherwise, for any loss of profit or revenues, loss of time or loss of use, cost of capital, diminution of goodwill, or indirect or consequential loss arising under or in connection with any CONTRACT.
- (f) Nothing in these General Terms & Conditions shall limit or exclude the COMPANY's liability for: (i) death or personal injury caused by its negligence, or the negligence of any of its employees, agents or contractors; (ii) fraud or fraudulent misrepresentation; (iii) breach of the terms implied by section 12 of the Sale of Goods Act 1979; (iv) defective products under the Consumer Protection Act 1987; or (v) any matter in respect of which it would be unlawful for the COMPANY to limit or exclude liability.
- (g) Any exclusions or limitations of liability in these General Terms & Conditions in favour of the COMPANY are agreed to be extended for the benefit of all companies and/or individuals within the COMPANY's group of companies each of whom may enforce these General Terms & Conditions in accordance with the provisions of the Contracts (Rights of Third Parties) Act 1999. No third party's consent shall be required to rescind or vary any CONTRACT.

9. SPECIFICATION, INSTRUCTIONS AND/OR DESIGN

If PRODUCTS are manufactured or modified to a specification, instruction or design supplied by the CUSTOMER or any third party on behalf of the CUSTOMER, then:

- (a) the suitability and accuracy of that specification, instruction and/or design will be the CUSTOMER's responsibility;
- (b) the CUSTOMER will indemnify the COMPANY against any infringement or alleged infringement of any third party's intellectual property rights including but not limited to patent, design right, registered design, trade mark, trade name or copyright, and any loss, damage or expense which the COMPANY may incur by reason of any such infringement or alleged infringement in any country; and

- (c) the CUSTOMER will indemnify the COMPANY against any loss, damage or expense in respect of any liability arising in any country by reasons of the PRODUCTS being made to such specification, instruction or design.

10. CHOICE OF LAW AND JURISDICTION

- (a) These General Terms & Conditions and each CONTRACT is governed by, and will be construed in accordance with, the laws of the Dubai International Financial Centre ("DIFC") as applied in the Emirate of Dubai, United Arab Emirates. Any dispute arising out of or in connection with these General Terms & Conditions and/or a CONTRACT shall be resolved in accordance with this clause. In the event of a dispute arising between the parties:
 - i) where the dispute relates to a claim for a sum within the limits specified by the DIFC Small Claims Tribunal from time to time, then the dispute shall be referred by either party to the said Tribunal; and
 - ii) for all other disputes, the parties shall seek settlement of that dispute by mediation in accordance with the Mediation Rules of the DIFC-LCIA Arbitration Centre, which Rules are deemed to be incorporated by reference to this clause. If the dispute is not settled by mediation within 30 days of the commencement of the mediation, or such further period as the parties shall agree in writing, the dispute shall be referred to and finally resolved by arbitration under the Arbitration Rules of the DIFC-LCIA Arbitration Centre, which Rules are deemed to be incorporated by reference to this clause. The language to be used in the mediation and in the arbitration shall be English. In any arbitration commenced pursuant to this clause the number of arbitrators shall be one and the arbitration shall be conducted in Dubai.

- (b) Each CONTRACT constitutes the entire agreement between the COMPANY and the CUSTOMER concerning the subject-matter of such CONTRACT. Subject to clause 8(f), the CUSTOMER agrees that it has no other rights of recourse to the COMPANY other than those expressly stated in these General Terms & Conditions.

11. NO COMMERCIAL AGENCY

These General Terms & Conditions shall not constitute an appointment of the CUSTOMER as COMPANY's commercial agent in any respect with regard to UAE Federal Law No. 18 of 1981 on the Organization of Commercial Agencies (as amended). These General Terms & Conditions are not registrable under UAE Federal Law No. 18 of 1981 on the Organization of Commercial Agencies (as amended). Any attempt to register these General Terms & Conditions with any authority as a registered agency shall give the other party the right to immediately terminate the CONTRACT

and the General Terms & Conditions without any obligation to compensate the other party

12. ANTI-BRIBERY AND CORRUPTION

The Customer will comply with all applicable laws, statutes, regulations relating to anti-bribery and anti-corruption including but not limited to the UAE Federal Law No 3 of 1987.